# UNITED STATES BANKRUPTCY COURT DISTRICT OF NEW MEXICO

In re:

TERRENCE D. MARTIN and LYNNE M. MARTIN,

Debtors.

No. 7-09-10956 JA

UNITED STATES TRUSTEE,
Plaintiff,

v. Adv. No. 09-1075 S

PAMELA BROWN,
SOUTHWEST BANKRUPTCY SERVICES,
Defendant.

In re:

TIMOTHY FELIX TREE and DONNA KATHERINE LEE-TREE, Debtors.

No. 7-09-11188 SA

UNITED STATES TRUSTEE, Plaintiff,

v. Adv. No. 09-1076 S

PAMELA BROWN,
SOUTHWEST BANKRUPTCY SERVICES,
Defendant.

In re:

THOMAS A. TRUJILLO and GERALDINE M. TRUJILLO, Debtors.

No. 7-09-10920 SS

UNITED STATES TRUSTEE, Plaintiff,

v. Adv. No. 09-1077 S

PAMELA BROWN,
SOUTHWEST BANKRUPTCY SERVICES,
Defendant.

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In re:

DAN R. McBRIDE,

Debtor.

No. 7-09-10902 MS

UNITED STATES TRUSTEE,

Plaintiff,

Adv. No. 09-1078 S

PAMELA BROWN,
SOUTHWEST BANKRUPTCY SERVICES,
Defendant.

In re:

v.

JESSICA LYNN ROBERTSON,

Debtor.

No. 7-09-10983 MA

UNITED STATES TRUSTEE,

Plaintiff,

v.

Adv. No. 09-1079 S

PAMELA BROWN,

SOUTHWEST BANKRUPTCY SERVICES,

Defendant.

In re:

KEVIN LOWE ROBERTS,

Debtor.

No. 7-09-11094 MA

UNITED STATES TRUSTEE,

Plaintiff,

v.

Adv. No. 09-1080 S

PAMELA BROWN,

SOUTHWEST BANKRUPTCY SERVICES,

Defendant.

In re:

SCOTT E. CASTILLO,

Debtor.

No. 7-09-11410 MA

UNITED STATES TRUSTEE,

Plaintiff,

v.

Adv. No. 09-1081 S

PAMELA BROWN,

SOUTHWEST BANKRUPTCY SERVICES,

Defendant.

In re:

SHARON C LOVATO,

Debtor.

No. 13-09-12786 JS

UNITED STATES TRUSTEE,

Plaintiff,

v.

Adv. No. 09-1100 S

PAMELA BROWN,

SOUTHWEST BANKRUPTCY SERVICES,

Defendant.

In re:

WILLIE CRUZ PADILLA and

RITA LEE PADILLA,

Debtors.

No. 7-09-11797 SA

UNITED STATES TRUSTEE,

Plaintiff,

v.

Adv. No. 09-1101 S

PAMELA BROWN,

SOUTHWEST BANKRUPTCY SERVICES,

Defendant.

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In re:

ROBERT ERNEST JORDAN and BILLIE JO JORDAN,

Debtors.

No. 13-09-12081 SA

UNITED STATES TRUSTEE, Plaintiff,

v.

Adv. No. 09-1102 S

PAMELA BROWN,
SOUTHWEST BANKRUPTCY SERVICES,
Defendant.

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UNITED STATES TRUSTEE,
Plaintiff,

v.

ALL ABOVE
ADVERSARIES
CONSOLIDATED INTO
Adv. No. 09-1075 S

PAMELA BROWN,
SOUTHWEST BANKRUPTCY SERVICES,
Defendant.

## FINDINGS OF FACT AND CONCLUSIONS OF LAW AFTER TRIAL ON THE MERITS

This matter came before the Court on November 10, 2009, for trial on the merits of Plaintiff United States Trustee's ("UST") complaint against Defendant Pamela Brown ("Brown"). The UST appeared through its attorney Leonard Martinez-Metzgar. Brown did not appear at the trial, although she appeared at several

¹Ten adversary cases were consolidated into the Adversary 09-1075. All seek substantially the same relief from Brown, who is the bankruptcy petition preparer ("BPP") that prepared the ten bankruptcy cases. After the entry of these Findings of Fact and Conclusions of Law, the ten adversaries will be unconsolidated and individual judgments will be entered in the ten adversary cases.

pretrial conferences and participated partially in other pretrial matters.

In this adversary proceeding the UST seeks a declaration that Brown has been practicing law without a license<sup>2</sup> and has violated numerous sections of 11 U.S.C. § 110. It seeks a permanent injunction against Brown, fines and disgorgement of fees paid to her<sup>3</sup>.

The UST presented testimony from thirteen witnesses, introduced two depositions into evidence, and presented twenty-eight exhibits, all of which were admitted into evidence. The Court also took judicial notice of earlier proceedings in this adversary, particularly the motion for an injunction and the award of preliminary injunctive relief, and judicial notice of the ten related main bankruptcy files. Based on the evidence presented and the arguments of the UST, the Court finds that a judgment for monetary relief and permanent injunctive relief should be entered for the UST.

 $<sup>\,^2\</sup>text{The}$  statute, § 110(k), prohibits the unauthorized practice of law, but does not contain a specific sanction provision as do other parts of § 110.

 $<sup>^3</sup>$ The United States Trustee has standing to bring disgorgement and damages motions against a bankruptcy petition preparer who violates § 110. 11 U.S.C. §§ 110(1)(3). The United States Trustee in the district in which a bankruptcy petition preparer resides, has conducted business, or the United States Trustee in any district in which the debtor resides, has standing to bring an injunction action against a bankruptcy petition preparer for violations of § 110. 11 U.S.C. § 110(j)(1).

The Court has subject matter jurisdiction of this matter pursuant to 28 U.S.C. § 1334 and Administrative Order Misc. No. 84-0324 (D. N.M. March 19, 1992). The Court has personal jurisdiction over the parties. This is a core proceeding under 28 U.S.C. § 157(b)(2)(A).

### FINDINGS OF FACT

- 1. Brown is no stranger to the United States Bankruptcy Court for the District of New Mexico. On June 2, 2009, the Honorable Mark B. McFeeley entered Findings of Fact and Conclusions of Law in In re Salazar, No. 7-08-12538-MA (Bankr. D. N.M. 2009)(2009 Westlaw 2922799). Judge McFeeley ruled that Brown was a BPP, and that she had given legal advice by determining under what chapter of the Bankruptcy Code to file, advising what debts would be discharged, determining the classification of the debts, and determining whether to take New Mexico exemptions and then applying them to the debtor's assets. He found that a \$200 charge by Brown was excessive and disallowed all but \$100 of her fees. And, he fined Brown \$200 for her violation of Section 110 of the Bankruptcy Code.
- 2. The UST commenced these adversary proceedings on June 3, 2009.
- 3. On October 1, 2009, this Court entered a Preliminary Injunction against Brown which ordered:

IT IS THEREFORE ORDERED that Defendant Pamela Brown is hereby enjoined from acting as a bankruptcy petition

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preparer effective immediately, including but not limited to, the following:

- A. Defendant Brown shall not provide any assistance to anyone in connection with any bankruptcy matter in any capacity including but not limited to as a sole proprietor, partner, officer, employee, or in association with any relative or legal entity controlled by a relative.
- B. Defendant Brown shall not help anyone fill out bankruptcy forms, give legal advice; and/or submit documents to the bankruptcy court on anyone's behalf; C. With regard to petitions not yet completed and/or not yet provided to customers/potential debtors, Defendant Brown shall:
  - 1. Call each customer/prospective debtor and tell them that she can no longer provide services for them and that they should return to Defendant Brown's office and pick up original documents (such as bank statements, check registers, etc.) previously provided to Defendant Brown;

    2. Refund to each customer/ potential debtor any funds collected by Defendant Brown for her services and tell them to seek help from another bankruptcy petition preparer or an attorney;

    3. Shred or otherwise destroy any documents in Defendant Brown's possession which she has prepared or is in the process of preparing for customers/potential debtors.

On November 19, 2009, the Court entered an Order Continuing Injunction pending the filing of these Findings of Fact and Conclusions of Law. (doc 57).

4. Lynn Martin ("Martin") testified that Brown had prepared her bankruptcy statements and schedules, Exhibit T-1. Brown informed Martin about the need for credit counseling. Martin does not know the difference between federal and state exemptions, nor does she know the difference between priority and unsecured debts. Brown selected the exemption statutes to claim exemptions and separated out priority from unsecured debts on the

schedules. Martin did not know what a presumption was, and did not remember checking the box on Form 22A that the presumption "did not arise". Martin paid Brown \$395 for preparation of her documents. The Statement of Financial Affairs ("SFA") question 9 states that Martin paid nothing for debt counseling or bankruptcy. Page 3 of the Voluntary Petition was not signed by Brown, did not disclose her social security number, and did not disclose her address. It stated only "pro se." Martin did not know why Brown put "pro se" on the petition. Martin also disclosed to Brown that she had a car accident claim, but Brown told her that she did not need to list it as an asset. Brown failed to attach Official Form 19 ("Form 19"), which is a mandatory attachment whenever a BPP prepares a document for filing<sup>4</sup>. At the first meeting of creditors, Martin filled out the Questionnaire for Debtors Without an Attorney, which is a UST prepared questionnaire supplied by Trustees to self-represented debtors. In it, Martin stated that Brown had explained the difference between Chapters 7 and 13 and explained what an exemption was. At the first meeting of creditors, the Martins told the Trustee about the accident claim, which the Trustee is now administering. The case trustee is Philip Montoya.

5. Jessica Ramirez ("Ramirez") testified that Lynn Martin is her daughter and that the latter recommended Brown as a petition

<sup>&</sup>lt;sup>4</sup><u>See</u> 11 U.S.C. § 110(b)(2)(B)(iii)(II).

preparer. Ramirez paid Brown \$395, but ended up not filing bankruptcy. Twice she asked for a refund and a return of her documents and twice was told that Brown was not allowed to give back anything.

- 6. Philip J. Montoya ("Montoya") was the trustee appointed in the Martin case. He testified that he questioned the Debtors about having any causes of action and they admitted to having the auto accident claim, and in addition, a claim against a chiropractor for further injuries. The Martin case is now an asset case. Montoya testified that he has had prior experience with Brown not listing assets. In <a href="In re Larry Lee Davis">In re Larry Lee Davis</a>, No. 08-13208-s7 (Bankr. D. N.M. 2008), Brown did not list the seller's interest in a real estate contract as an asset of the Debtor. That interest is now listed on the Trustee's interim reports at \$52,762.
- 7. Michael Caplan ("Caplan") was the Chapter 7 trustee in several of these cases. He testified generally that he encounters problems in cases prepared by Brown. Specifically, he was troubled by Brown's habit of not signing the petition or disclosing her social security number or address, and of not disclosing payments to her in a disclosure statement or in the statement of financial affairs. By having the debtors sign the documents, he believed Brown was causing debtors to commit perjury.

8. Robert Jordan ("Jordan") testified that Brown had prepared his bankruptcy statements and schedules, Exhibit T-25. informed Jordan about the need for credit counseling. Jordan does not know the difference between federal and state exemptions, nor does he know the difference between priority and unsecured debts. Brown selected the exemption statutes to claim exemptions and separated out priority from unsecured debts on the schedules. Jordan did not know what a presumption was, and did not remember checking the box on Form 22A that the presumption "did not arise". Martin paid Brown \$400 for preparation of his documents. SFA question 9 states that Jordan paid nothing for debt counseling or bankruptcy. Page 3 of the Voluntary Petition was not signed by Brown, did not disclose her social security number, and did not disclose her address. Brown failed to attach Form 19. The (chapter 13) case trustee is now Kelley Skehen. P. Diane Webb ("Webb"), an Albuquerque bankruptcy attorney, ended up representing Jordan in his bankruptcy case. She testified about problems with the original filing, which she described as "a mess." She had to amend schedules A, B, C, D, E, F, I, J, the SFA and the B22C. In addition, she learned that Jordan had filed bankruptcy to save his house, thinking that he was obtaining the relief afforded by a Chapter 13. Jordan had been negotiating with Bank of America to modify the mortgage loan, but when he filed bankruptcy the modification fell through.

Webb caused the case to be converted to Chapter 13 to save the house.

10. Sharon Lovato ("Lovato") testified that Brown had prepared her bankruptcy statements and schedules, Exhibit T-19. informed Lovato about the need for credit counseling. Lovato does not know the difference between federal and state exemptions, nor does she know the difference between priority and unsecured debts. Brown selected the exemption statutes to claim exemptions and separated out priority from unsecured debts on the schedules. Lovato did not know what a presumption was, and did not remember checking the box on Form 22A that the presumption "did not arise". Lovato paid Brown \$395 for preparation of her documents. SFA question 9 states that Lovato paid nothing for debt counseling or bankruptcy. Page 3 of the Voluntary Petition was not signed by Brown, did not disclose her social security number, and did not disclose her address. It stated only "Pro Se." Brown failed to attach Form 19. Lovato told Brown that she had filed a previous bankruptcy in 2004. Brown told her that there was only a five-year waiting period between bankruptcies. The UST filed a motion to dismiss Lovato's case for discharge ineligibility under § 727(a)(8). In response, Lovato hired an attorney and she is now in Chapter 13. The case trustee is now Kelley Skehen.

- 11. Gerald Velarde, an Albuquerque bankruptcy attorney, ended up representing Lovato in her Chapter 13 case. He testified in addition to converting the case to Chapter 13, he had to amend Schedule B and file amended exemptions to make use of the federal "wildcard" exemption.
- Jessica Robertson ("Robertson") testified that Brown had 12. prepared her bankruptcy statements and schedules, Exhibit T-13. Brown informed Robertson about the need for credit counseling. Robertson does not know the difference between federal and state exemptions, nor does she know the difference between priority and unsecured debts. Brown selected the exemption statutes to claim exemptions and separated out priority from unsecured debts on the schedules. Robertson did not know what a presumption was, and did not remember checking the box on Form 22A that the presumption "did not arise". She also does not know what an executory contract or unexpired lease is. Robertson paid Brown \$395 for preparation of her documents. SFA question 9 states that Robertson paid nothing for debt counseling or bankruptcy. Page 3 of the Voluntary Petition was not signed by Brown, did not disclose her social security number, and did not disclose her address. It stated only "Pro Se." Brown failed to attach Form The case trustee is Yvette Gonzales. 19.
- 13. Scott Castillo ("Castillo") testified that Brown had prepared his bankruptcy statements and schedules, Exhibit T-7.

Brown chose to use the federal exemptions by checking the box on Schedule C. Castillo paid Brown \$395 for preparation of his documents. SFA question 9 states that Jordan paid nothing for debt counseling or bankruptcy. Page 3 of the Voluntary Petition was not signed by Brown, did not disclose her social security number, and did not disclose her address. It states only "Pro Se." Brown failed to attach Form 19. The case trustee is Linda Bloom.

14. Kevin Roberts ("Roberts") testified that Brown had prepared his bankruptcy statements and schedules, Exhibit T-3. Brown informed Roberts about the need for credit counseling. Roberts does not know the difference between federal and state exemptions, nor does he know the difference between priority and unsecured debts. Brown selected the exemption statutes to claim exemptions and separated out priority from unsecured debts on the schedules. Jordan did not know what a presumption was, and did not remember checking the box on Form 22A that the presumption "did not arise". Martin paid Brown \$295 for preparation of his documents. SFA question 9 states that Jordan paid nothing for debt counseling or bankruptcy. Page 3 of the Voluntary Petition was not signed by Brown, did not disclose her social security number, and did not disclose her address. Roberts' petition was

accompanied by an outdated<sup>5</sup> Form 19, which failed to disclose necessary information. At the first meeting of creditors the Trustee, through questioning, discovered an unlisted creditor and asked Roberts to amend to add the creditor. Brown prepared an amendment to Schedule F adding the creditor, for which she charged \$50. Nowhere on the amendment did Brown disclose that the amendment was prepared by a petition preparer, and it did not disclose her name, social security number or address. Brown failed to attach Form 19 to the amendment. The case trustee is Michael Caplan.

15. Donna Lee-Tree ("Lee-Tree") testified that Brown had prepared her bankruptcy statements and schedules, Exhibit T-9.

Lee-Tree does not know the difference between federal and state exemptions, nor does she know the difference between priority and unsecured debts. Brown selected the exemption statutes to claim exemptions and separated out priority from unsecured debts on the schedules. Brown elected to list the student loan debt on Schedule E. Lee-Tree did not know what a presumption was, but remembers being instructed to check the box on Form 22A that the presumption "did not arise". Lee-Tree paid Brown \$395 for preparation of her documents. SFA question 9 states that Lee-Tree paid nothing for debt counseling or bankruptcy. Page 3 of

<sup>&</sup>lt;sup>5</sup>Brown used the 10/05 version of Form 19. Form 19 was revised in 12/07 and now requires the name, address, social security number and signature of the BPP. See Official Form 19.

the Voluntary Petition was not signed by Brown, did not disclose her social security number, and did not disclose her address. It stated only "Pro Se." Brown failed to attach Form 19. Exhibit T-11 is a sample of the printed questionnaire Brown gave to Debtors to fill out that enabled her to prepare the bankruptcy papers. It is substantially identical to the forms used by attorneys to collect information for preparing bankruptcies. The case trustee is Michael Caplan.

16. Michael Daniels ("Daniels"), an Albuquerque bankruptcy attorney, testified that after the first meeting of creditors in the In re Willie Cruz Padilla and Rita Lee Padilla, No.

09-11797-s7 (Bankr. D. N.M. 2009), he met with the Padillas upon recommendation of the Trustee. Brown had filed the Padillas' original papers. Exhibits T-15, 16. Daniels amended Schedule B to list omitted bank accounts and a preference claim against Target for \$6,742 and Schedule C to exempt the assets. He also amended the SFA to disclose the Target garnishment and item 9 to indicate that the Padillas had paid \$300 to Brown. The original SFA question 9 states that the Padillas paid nothing for debt counseling or bankruptcy. Page 3 of the Voluntary Petition was not signed by Brown, did not disclose her social security number, and did not disclose her address. It stated only "Pro Se." The Padilla's case trustee is Yvette Gonzales.

Thomas Trujillo and Geraldine Trujillo ("Trujillos") testified by deposition. They testified that Brown had prepared their bankruptcy statements and schedules, Exhibit 3 to Deposition. They do not know the difference between federal and state exemptions, nor do they know the difference between priority, secured and unsecured debts. Brown listed their home as owned "JTWROS" without explaining what this was or what it meant. Brown selected the exemption statutes to claim exemptions and separated out secured from unsecured debts on the schedules. Brown omitted the home mortgage from Schedules A and D because the Trujillos stated their intention to pay the debt. The Trujillos did not know what a presumption was, but remember being instructed to check the box on Form 22A that the presumption "did not arise". The Trujillos paid Brown \$395 for preparation of their documents. SFA question 9 states that the Trujillos paid nothing for debt counseling or bankruptcy. Page 3 of the Voluntary Petition was not signed by Brown, did not disclose her social security number, and did not disclose her address. stated only "Pro Se." Brown failed to attach Form 19. At the first meeting of creditors, the Trujillos filled out the Questionnaire for Debtors Without an Attorney. In it, they stated that Brown had explained the difference between Chapters 7 and 13 and explained what an exemption was. The case trustee is Yvette Gonzales.

- 18. The Dan R. McBride ("McBride") petition appears at Trustee Exhibit T-17. Exhibit T-18 is the Questionnaire for Debtors without an attorney that Trustee Yvette Gonzales had McBRIDE complete. It discloses that he paid \$395 to Brown for preparing his papers. She had explained the difference between chapter 7 and 13, and had explained exemptions. Exhibit T-17 SFA question 9 states that the McBride paid nothing for debt counseling or bankruptcy. Page 3 of the Voluntary Petition was not signed by Brown, did not disclose her social security number, and did not disclose her address. It stated only "Pro Se." Brown failed to attach Form 19. The case trustee is Yvette Gonzales.
- 19. Yvette Gonzales, a Chapter 7 Trustee, testified through a deposition. She is a very experienced trustee, having been on the Trustee Panel since 1993. She was the trustee in five of the ten cases involved in this consolidated adversary. She has grown to distrust the reliability of documents filed by Brown. She testified that, in general, debtors that have used Brown do not know why certain exemptions were claimed, don't know why certain numbers appear in various places, and don't know why some creditors are not scheduled. She noticed that after Judge McFeeley fined Brown for violations of § 110, she stopped signing any documents she prepared or putting any other identifying information on them. The balance of her testimony agrees with what the debtors testified to at the trial.

- 20. No Plaintiff in this combined adversary put on evidence of actual damages or the payment of attorney's fees or costs in moving for damages.
- 21. The Court finds that Brown intentionally concealed her involvement as a bankruptcy petition preparer in the ten bankruptcy cases involved in this adversary proceeding.

#### CONCLUSIONS OF LAW

## A. Section 110

The conduct of non-attorney bankruptcy petition preparers is regulated by § 110 of the Bankruptcy Code, which was initially enacted as part of the Bankruptcy Reform Act of 1994 and expanded upon by the Bankruptcy Abuse Prevention and Consumer Protection Act of 2005. The purpose of the statute was to address the proliferation of bankruptcy petition preparers not employed or supervised by attorneys and to enact limitations on and standards for the types of activities in which bankruptcy petition preparers could be engaged, particularly with respect to providing legal advice and engaging in the unauthorized practice of law.

<u>In re Evans</u>, 413 B.R. 315, 319-20 (Bankr. E.D. Va. 2009) (Citations omitted).

The UST is seeking relief under 11 U.S.C. § 110, which is set out in full in Appendix A to this opinion. This lengthy code section can be broadly summarized as follows:

There is no way a BPP can perform the duties effectively contemplated by the statute without making a variety of legal decisions for the debtors. For example, is the decision about whether the debtors will file a chapter 7 or a chapter 13 petition determined by the form the BPP provides to the debtors? How is a decision to reaffirm made? (Whether to reaffirm can have a significant impact on a debtor's ability to keep the collateral, 11 U.S.C. §§ 521(a)(2)(B) and (6); 524(c); and 362(h)(1), collateral which debtors often need to continue earning a living. On the other hand, a reaffirmed debt, particularly one which exceeds the value of the collateral or is burdensome to the debtor, and cannot be discharged, poses a serious threat to the utility of the debtor's discharge.) Even more apparent is the legal impact of the selection of exemptions, which is inherently an entire series of legal decisions matching the facts to the law.

The justification for the statute apparently lies in the proposition that "many cases are routine". See 11 U.S.C. § 527(b) (setting out required disclosures about bankruptcy assistance from an attorney or BPP). No doubt this is true, but that simplistic analysis essentially conflates, or confuses, "routine" with "simple". There are hundreds if not thousands of "routine" heart surgeries performed each day, but no one would call them "simple". Bottom line, Section 110 is a hoax carelessly perpetrated on debtors and even on those good faith BPPs who fail to understand what they are really doing.

<sup>&</sup>lt;sup>6</sup> Section 110 is part of the Code, and therefore of course the Court will enforce its provisions, despite the fact that it is irretrievably flawed.

A few minutes' thought (much less the time it takes to pass legislation) makes apparent the contradiction at the heart of the bankruptcy petition preparer statute. In reality a BPP is permitted by state law to do little more than provide the forms that are freely available from the Clerk's office and the internet, and to serve as a typist to fill out those forms as dictated by the debtor. In short, most thirteen-year-olds can perform the role of a BPP. Yet the statute has spawned an entire industry of persons effectively posing as "bankruptcy paralegals" (if not outright attorneys) whose clientele are legions of debtors who in a real sense have no idea of what they are doing or with whom they are dealing.

Subsection (a) contains definitions of "bankruptcy petition preparer" and a "document for filing." Subsections (b) through (h)(2) mainly spell out specific affirmative and negative duties the BPP has:

- (b)(1): to sign and provide address on documents prepared;
- (b)(2): to provide Official Form 19 to the debtor regarding prohibitions on giving legal advice, which also must be signed by the debtor and BPP and filed;
- (c): to provide a social security number on documents
  prepared;
- (d): to provide the debtor with a copy of the documents prepared;
- (e)(1): to not execute a document on behalf of a debtor;
- (e)(2): to not, in fact, give any legal advice;
- (f): to not use the word "legal" in any advertisement;
- (g): to not collect any part of the filing fee from the debtor;
- (h)(1): to follow any Supreme Court rules or guidelines on permissible fees; $^{7}$
- (h)(2): to disclose, under penalty of perjury, all amounts received from the debtor.

Subsections (h)(3) through (l) mainly set out penalties for various violations of the duties established in subsections (b) through (h)(2). Subsections (h)(3) through (h)(5) require a turnover of moneys to the case trustee:

(h)(3): requires a BPP to turn over to the case trustee any fee received in violation of (h)(1) or in excess of the value of the services rendered. Also, if the BPP has violated any of the subsections (b) through (g), the Court may order forfeiture of all fees charged;

<sup>&</sup>lt;sup>7</sup> As of the issuance of this opinion, a little over five years after this provision of the Bankruptcy Abuse Prevention and Consumer Protection Act of 2005 ("BAPCPA") became effective, there are no such rules or guidelines.

(h)(4): describes who can move under subsection (h)(3) $^8$  for a turnover of fees to the trustee; and (h)(5): provides a fine of \$500 for each failure to comply with an (h)(3) court order to turn over funds within 30 days.

Subsection (i) provides for damages to the debtor and statutory damages to the person<sup>9</sup> (other than the debtor) filing the motion

<sup>&</sup>lt;sup>8</sup> The statute actually refers to subsection (h)(2) rather than (h)(3). This is clearly a typographical error, since, as noted above, it is subsection (h)(3) that provides for the court to order a BPP to turn over fees that have been paid, rather than subsection (h)(2), which requires the BPP to file a disclosure of fees paid. While the Supreme Court has let stand obvious typographical errors when they more or less made sense as written, Lamie v. United States Trustee, 540 U.S. 526, 542 (2004) (dealing with compensation of debtor's attorney from chapter 7 estate), the court has also stated explicitly that a statute need not be applied as written if to do so would lead to an absurd result. E.g., id. at 534; United States v. Ron Pair Enterprises, Inc., 489 U.S. 235, 242 (1989). In this instance, to apply the statute literally as written makes no sense, and the intent of Congress, always the goal of statutory interpretation and usually divined from the language itself, Connecticut National Bank v. Germain, 503 U.S. 249, 253-54 (1992), can easily be gleaned from the bungled statutory language.

<sup>&</sup>lt;sup>9</sup> Although not relevant to this case, there appears to be an ambiguity in the statute about whether a creditor can pursue relief under subsection 110(i)(2). Subsection 110(i)(1) seems to restrict standing to "the debtor, trustee, United States trustee (or the bankruptcy administrator, if any.)" See Hartford Underwriters Ins. Co. v. Union Planters Bank, N.A., 530 U.S. 1, 6-7 (2000)("Where a statute ... names the parties granted [the] right to invoke its provisions, ... such parties only may act.")(quoting 2A N. Singer, Sutherland on Statutory Construction § 47.23, p. 217 (5th ed.1992)) But, subsection 110(i)(2) provides that "If the trustee or <u>creditor</u> moves for damages on behalf of the debtor..." (emphasis added). Under subsection 110(i)(1) a creditor lacks standing; under 110(i)(2) it seems to have standing. The contradiction may be explained by the fact that the original language of subsection (i)(1) addressed the consequence of a dismissal of a case for, among other things, the failure to file section 521(1) papers (<u>i.e.</u>, schedules, statement (continued...)

under subsection (i). Subsection (i) penalizes any violation of Section 110 or any act that the court finds to be fraudulent, unfair or deceptive. Subsection (j) deals with injunctive relief. Subsection (k) reiterates that nothing in section 110 authorizes activities otherwise prohibited by law, including the unauthorized practice of law. Subsection (k) has no penalty

We hold that filling in blanks in the legal instruments (continued...)

<sup>9(...</sup>continued) of financial affairs, etc.) due to the BPP's fault, and provided for relief for the debtor. The statute gave a creditor the right to seek that relief since the creditor could also be damaged by the BPP's failure in that regard. Subsection (i)(2), giving a creditor (and a trustee) the right to damages and attorney fees and an incentive to seek that relief against the BPP was consistent with subsection (i)(1) as it then stood. BAPCPA amended subsection (i)(1) to delete the creditor's right to pursue relief but did not amend (i)(2), apparently another example, were one needed (see footnote 8 above), of the shoddy drafting of BAPCPA.

 $<sup>^{10}</sup>$ The practice of law in New Mexico without a license is a crime. One must have a license to practice law or face a \$500 fine and/or up to 6 months in jail. NMSA § 36-2-28. One must pass the bar examination to get a license. SCRA 15-103. Bankruptcy Code does not define what constitutes the unauthorized practice of law. Cases uniformly refer to state law to determine what constitutes unauthorized practice of law. See, e.g., In re Bachmann, 113 B.R. 769, 772 (Bankr. S.D. Fla. 1990). New Mexico has not limited the definition of the practice of law to signing pleadings or appearing in court on another's behalf. Matter of Chavez, 129 N.M. 35, 42, 1 P.3d 417, 424 (2000). Instead, the Courts have taken a case by case approach and conducted a factspecific inquiry to see if, in fact, a party is giving legal advice to a client whether they are appearing in court for the client or not. <u>Id.</u> For example, in <u>State Bar of New Mexico v.</u> Guardian Abstract and Title Co., Inc., the New Mexico Supreme Court was faced with deciding whether the defendant title company had been engaging in the unauthorized practice of law by filling out attorney-prepared blank forms. 91 N.M. 434, 575 P.2d 943 (1978).

attached, however. Subsection (1)(1) sets out a maximum fine of \$500 payable to the UST for each violation of a provision of subsections (b) through (h). Subsection (1)(2) sets out conditions in which the fines are tripled. Subsection (1)(3) describes who can file a motion under subsection (1). Subsection

here involved, where the forms have been drafted by attorneys and where filling in the blanks requires only the use of common knowledge regarding the information to be inserted, does not constitute the practice of law. But, we further hold that, when the filling in of the blanks affects substantial legal rights, and if the reasonable protection of such rights requires legal skill and knowledge greater than that possessed by the average citizen, then such practice is restricted to members of the legal profession. (Citations omitted.)

Id. at 440, 575 P.2d at 949. Accord In re Anderson, 79 B.R. 482,

484 (Bankr. S.D. Cal. 1987):
Whether one is engaged in the practice of law or is
merely a legal scrivener has long been settled under
California law. In <u>People v. Sipper</u>, 61 Cal.App.2d

Supp. 844, 846 (1943), the court wrote:

The term "practice law" or its equivalent, "the practice of law," has been repeatedly defined by our reviewing courts. They have uniformly said that "as the term is generally understood, the practice of law ... includes legal advice and counsel and the preparation of legal instruments and contracts by which legal rights are secured although such matter may or may not be depending in a court."

Bankruptcy Code section 110(e)(2)(B) contains a nonexclusive list of certain types of advice a BPP may not provide: whether to file bankruptcy, which chapter would be appropriate, whether any particular debt is dischargeable, whether the debtor can keep certain assets, tax consequences of bankruptcy, whether the debtor should reaffirm a debt, concerning how to characterize the nature of the debtor's interests in property or debts, and concerning bankruptcy procedures and rights.

<sup>10(...</sup>continued)

(1)(4) requires the UST to deposit fines received into a certain fund.

#### B. General Conclusions of Law

- 1. Brown is a bankruptcy petition preparer. 11 U.S.C. § 110(a).
- 2. Brown has continually and intentionally engaged in conduct prohibited by 11 U.S.C. § 110 and has engaged in the unauthorized practice of law.
- 3. Brown has continually and intentionally violated 11 U.S.C. § 110(b)(1) by failing to sign and to place her name and address on documents she prepared for filing.
- 4. Brown has continually and intentionally violated 11 U.S.C. § 110(b)(2) by failing to have debtors sign Form 19, by failing to sign Form 19, and by failing to file a Form 19 with each document she prepared for filing.
- 5. Brown has continually and intentionally violated 11 U.S.C. § 110(c) by failing to place her social security number on any document she prepared for filing.
- 6. Brown has continually and intentionally violated 11 U.S.C. § 110(e)(2) which prohibits providing any legal advice to a potential bankruptcy debtor. The violations include 1) instructing debtors about the need for credit counseling, 2) deciding under which chapter to file, 3) deciding whether debtors should include certain properties or debts on the schedules, 4)

choosing exemption schemes on behalf of the debtors and then applying them to the debtors' properties, 5) determining how to characterize secured, unsecured and priority debts, 6) determining whether the presumption of abuse arises, and 7) in general providing advice regarding bankruptcy procedures and rights.

- 7. Brown has continually and intentionally violated 11 U.S.C. § 110(h)(2) by failing to disclose any fees received from or on behalf of debtors within 12 months immediately prior to the filing of the case and any unpaid fees.
- 8. When a BPP engages in the unauthorized practice of law, the BPP is committing a "fraudulent, unfair or deceptive act." See In re Evans, 413 B.R. at 327 ("[C]ourts have uniformly held that the unauthorized practice of law constitutes a 'fraudulent, unfair, or deceptive' act.")

## C. Specific Conclusions of Law

9. Regarding Martin's case, Brown violated § 110(b)(1) by failing to put her name and address on the petition. Brown violated § 110(b)(2) by failing to file a properly signed Form 19. Brown violated § 110(c) by failing to provide her social security number. Brown violated § 110(e)(2) by practicing law by informing Debtor about the need for credit counseling, explaining exemptions, applying exemptions to Debtor's property, classifying debts as secured or unsecured and priority, informing Debtor that

the presumption did not arise, and by advising her to leave certain assets off the schedules. Brown violated § 110(h)(2) by failing to disclose her fees. "All fees charged by a bankruptcy petition preparer may be forfeited in any case in which the bankruptcy petition preparer fails to comply with [subsection (h)] or subsection (b), (c), (d), (e), (f) or (g)." 11 U.S.C. § 110(h)(3)(B). The Court finds that Brown shall forfeit her fees in this case in the amount of \$395, with such fees being payable to the trustee Philip Montoya. 11 By attempting to hide her connection to the case by failing to identify herself or provide her social security numbers, the Court finds Brown's actions deceptive. In addition, by practicing law, she has engaged in a "fraudulent, unfair, or deceptive" act. Under § 110(i)(1) the Court must order Brown to pay to the Debtor the greater of \$2,000 or twice the amount paid, <u>i.e.</u>, \$2,000. Finally, "[a] bankruptcy petition preparer who fails to comply with any provision of subsection (b), (c), (d), (e), (f), (g), or (h) may be fined not more than \$500 for each such failure." 11 U.S.C. § 110(1)(1). And, the Court must then triple the fine where the BPP "failed to disclose the identity of the bankruptcy petition preparer." 11 U.S.C. § 110(1)(2)(D). Brown violated five subsections of the

 $<sup>^{11}</sup>$  As provided by § 110(h)(3)(C), Martin (and the other debtors in their cases) may file a motion to claim this refund as exempt.

statute and is therefore fined \$2,000<sup>12</sup>, which must be tripled for her failure to disclose her identity. An appropriate judgment will enter.

10. Regarding Jordan's case, Brown violated § 110(b)(1) by failing to put her name and address on the petition. Brown violated § 110(b)(2) by failing to file a properly signed Form 19. Brown violated § 110(c) by failing to provide her social security number. Brown violated § 110(e)(2) by practicing law by informing Debtor about the need for credit counseling, explaining exemptions, applying exemptions to Debtor's property, classifying debts as secured or priority, and informing Debtor that the presumption did not arise. Brown violated § 110(h)(2) by failing to disclose her fees. The Court finds that Brown shall forfeit her fees in this case in the amount of \$400, with such fees being payable to the trustee Kelley Skehen. By attempting to hide her connection to the case by failing to identify herself or provide her social security numbers, the Court finds Brown's actions deceptive. In addition, by practicing law, she has engaged in a

<sup>12</sup> The Court is aware that \$500 is the maximum that Brown can be fined for each violation. The Court exercises its discretion to fine Brown less than the full amount for each violation - \$400 - despite the fact that it is clear from all the evidence that none of Brown's violations were inadvertent, careless or even reckless. Rather, she repeatedly and intentionally violated the statute, and close to the full financial penalty appears to be needed to discourage such outright and wholesale defiance of the law on her part. Further violations may well be met with the largest fines permitted.

"fraudulent, unfair, or deceptive" act. Under § 110(i)(1) the Court must order Brown to pay to the Debtor the greater of \$2,000 or twice the amount paid, i.e., \$2,000. Brown violated five subsections of the statute and is therefore fined \$2,000, which must be tripled for her failure to disclose her identity. An appropriate judgment will enter.

11. Regarding Lovato's case, Brown violated § 110(b)(1) by failing to put her name and address on the petition. Brown violated § 110(b)(2) by failing to file a properly signed Form 19. Brown violated § 110(c) by failing to provide her social security number. Brown violated § 110(e)(2) by practicing law by informing Debtor about the need for credit counseling, explaining exemptions, applying exemptions to Debtor's property, classifying debts as unsecured or priority, informing Debtor that the presumption did not arise, and by telling her that the waiting period between bankruptcies was only five years. Brown violated § 110(h)(2) by failing to disclose her fees. The Court finds that Brown shall forfeit her fees in this case in the amount of \$395, with such fees being payable to the trustee Yvette Gonzales. By attempting to hide her connection to the case by failing to identify herself or provide her social security numbers, the Court finds Brown's actions deceptive. In addition, by practicing law, she has engaged in an "fraudulent, unfair, or deceptive" act. Under § 110(i)(1) the Court must order Brown to

pay to the Debtor the greater of \$2,000 or twice the amount paid, i.e., \$2,000. Brown violated five subsections of the statute and is therefore fined \$2,000, which must be tripled for her failure to disclose her identity. An appropriate judgment will enter. Regarding Robertson's case, Brown violated § 110(b)(1) by failing to put her name and address on the petition. Brown violated § 110(b)(2) by failing to file a properly signed Form Brown violated § 110(c) by failing to provide her social security number. Brown violated § 110(e)(2) by practicing law by informing Debtor about the need for credit counseling, explaining exemptions, applying exemptions to Debtor's property, classifying debts as unsecured or priority, informing Debtor that the presumption did not arise, and by filling out her schedule regarding executory contracts and unexpired leases. Brown violated § 110(h)(2) by failing to disclose her fees. The Court finds that Brown shall forfeit her fees in this case in the amount of \$395, with such fees being payable to the trustee Yvette Gonzales. By attempting to hide her connection to the case by failing to identify herself or provide her social security numbers, the Court finds Brown's actions deceptive. addition, by practicing law, she has engaged in an "fraudulent, unfair, or deceptive" act. Under § 110(i)(1) the Court must order Brown to pay to the Debtor the greater of \$2,000 or twice the amount paid, i.e., \$2,000. Brown violated five subsections

of the statute and is therefore fined \$2,000, which must be tripled for her failure to disclose her identity. An appropriate judgment will enter.

Regarding Castillo's case, Brown violated § 110(b)(1) by failing to put her name and address on the petition. Brown violated § 110(b)(2) by failing to file a properly signed Form 19. Brown violated § 110(c) by failing to provide her social security number. Brown violated § 110(e)(2) by practicing law by informing Debtor about the need for credit counseling, explaining exemptions, choosing federal exemptions and applying exemptions to Debtor's property, classifying debts as unsecured or priority, and informing Debtor that the presumption did not arise. violated § 110(h)(2) by failing to disclose her fees. The Court finds that Brown shall forfeit her fees in this case in the amount of \$395, with such fees being payable to the trustee Linda Bloom. By attempting to hide her connection to the case by failing to identify herself or provide her social security numbers, the Court finds Brown's actions deceptive. In addition, by practicing law, she has engaged in an "fraudulent, unfair, or deceptive" act. Under § 110(i)(1) the Court must order Brown to pay to the Debtor the greater of \$2,000 or twice the amount paid, i.e., \$2,000. Brown violated five subsections of the statute and is therefore fined \$2,000, which must be tripled for her failure to disclose her identity. An appropriate judgment will enter.

Regarding Roberts' case, Brown violated § 110(b)(1) by failing to put her name and address on the petition. Brown violated § 110(b)(2) by failing to file a properly signed Form Brown violated § 110(c) by failing to provide her social security number. Brown violated § 110(e)(2) by practicing law by informing Debtor about the need for credit counseling, explaining exemptions, applying exemptions to Debtor's property, classifying debts as unsecured or priority, and informing Debtor that the presumption did not arise. Brown violated § 110(h)(2) by failing to disclose her fees. In addition, Brown prepared an amendment for filing with the Court, and failed to disclose her name, address and social security number and failed to prepare and file the Form 19. The Court finds that Brown shall forfeit her fees in this case in the amount of \$295 plus \$50 for the amendment, with such fees being payable to the trustee Michael Caplan. attempting to hide her connection to the case by failing to identify herself or provide her social security numbers, the Court finds Brown's actions deceptive. In addition, by practicing law, she has engaged in an "fraudulent, unfair, or deceptive" act. Under § 110(i)(1) the Court must order Brown to pay to the Debtor the greater of \$2,000 or twice the amount paid, Brown violated nine subsections of the statute i.e., \$2,000. and is therefore fined \$3,600, which must be tripled for her

failure to disclose her identity. An appropriate judgment will enter.

- 15. Regarding Lee-Tree's case, Brown violated § 110(b)(1) by failing to put her name and address on the petition. Brown violated § 110(b)(2) by failing to file a properly signed Form 19. Brown violated § 110(c) by failing to provide her social security number. Brown violated § 110(e)(2) by practicing law by explaining exemptions, applying exemptions to Debtor's property, classifying debts as unsecured or priority, informing Debtor that the presumption did not arise. Brown violated § 110(h)(2) by failing to disclose her fees. The Court finds that Brown shall forfeit her fees in this case in the amount of \$395, with such fees being payable to the trustee Michael Caplan. By attempting to hide her connection to the case by failing to identify herself or provide her social security numbers, the Court finds Brown's actions deceptive. In addition, by practicing law, she has engaged in an "fraudulent, unfair, or deceptive" act. Under § 110(i)(1) the Court must order Brown to pay to the Debtor the greater of \$2,000 or twice the amount paid, i.e., \$2,000. violated five subsections of the statute and is therefore fined \$2,000, which must be tripled for her failure to disclose her identity. An appropriate judgment will enter.
- 16. Regarding the Padilla case, their attorney Daniels testified regarding amendments he made to the statements and schedules

originally filed by Brown. The Court finds that Brown omitted her name, address, and social security number from the original papers and failed to file form 19 and failed to disclose her fees. Daniel's testimony did not, however, provide a sufficient basis for finding that Brown practiced law without a license in this case. Nor did it establish the fees paid by Padilla to Brown. The Court therefore finds four violations of § 110. By attempting to hide her connection to the case by failing to identify herself or provide her social security numbers, the Court finds Brown's actions deceptive. Under § 110(i)(1) the Court must order Brown to pay to the Debtor the greater of \$2,000 or twice the amount paid, i.e., \$2,000. Brown violated four subsections of the statute and is therefore fined \$1,600, which must be tripled for her failure to disclose her identity. An appropriate judgment will enter.

17. Regarding the Trujillo case, Brown violated § 110(b)(1) by failing to put her name and address on the petition. Brown violated § 110(b)(2) by failing to file a properly signed Form 19. Brown violated § 110(c) by failing to provide her social security number. Brown violated § 110(e)(2) by practicing law by explaining the difference between chapters, explaining exemptions, applying exemptions to Debtor's property, listing the debtors' house as being owned JTWROS, classifying debts as unsecured, secured or priority, informing Debtor that the

presumption did not arise, and giving advice related to omitting the home mortgage creditor from Schedules A and D. Brown violated § 110(h)(2) by failing to disclose her fees. The Court finds that Brown shall forfeit her fees in this case in the amount of \$395, with such fees being payable to the trustee Yvette Gonzales. By attempting to hide her connection to the case by failing to identify herself or provide her social security numbers, the Court finds Brown's actions deceptive. In addition, by practicing law, she has engaged in an "fraudulent, unfair, or deceptive" act. Brown violated five subsections of the statute and is therefore fined \$2,000, which must be tripled for her failure to disclose her identity. An appropriate judgment will enter.

18. Regarding the McBride case, Brown violated § 110(b)(1) by failing to put her name and address on the petition. Brown violated § 110(b)(2) by failing to file a properly signed Form 19. Brown violated § 110(c) by failing to provide her social security number. Brown violated § 110(e)(2) by practicing law by explaining the difference between chapters and explaining exemptions, and applying exemptions to Debtor's property. Brown violated § 110(h)(2) by failing to disclose her fees. The Court finds that Brown shall forfeit her fees in this case in the amount of \$395, with such fees being payable to the trustee Yvette Gonzales. By attempting to hide her connection to the

case by failing to identify herself or provide her social security numbers, the Court finds Brown's actions deceptive. In addition, by practicing law, she has engaged in an "fraudulent, unfair, or deceptive" act. Under § 110(i)(1) the Court must order Brown to pay to the Debtor the greater of \$2,000 or twice the amount paid, i.e., \$2,000. Brown violated five subsections of the statute and is therefore fined \$2,000, which must be tripled for her failure to disclose her identity. An appropriate judgment will enter.

20. A permanent injunction that will bar Brown from acting as a bankruptcy petition preparer is necessary to prevent injury to an unsuspecting public and alleviate the burden on the court system.

21. The Court lacks jurisdiction to enter any relief in this proceeding for Ramirez because she never did file a bankruptcy.

She appeared only as a witness, not a plaintiff. Her remedies

Honorable James S. Starzynski United States Bankruptcy Judge

Date Entered on Docket: February 8, 2010

lie in the state courts.

#### APPENDIX A

- § 110. Penalty for persons who negligently or fraudulently prepare bankruptcy petitions
- (a) In this section--
  - (1) "bankruptcy petition preparer" means a person, other than an attorney for the debtor or an employee of such attorney under the direct supervision of such attorney, who prepares for compensation a document for filing; and (2) "document for filing" means a petition or any other document prepared for filing by a debtor in a United States bankruptcy court or a United States district court in connection with a case under this title.
- (b) (1) A bankruptcy petition preparer who prepares a document for filing shall sign the document and print on the document the preparer's name and address. If a bankruptcy petition preparer is not an individual, then an officer, principal, responsible person, or partner of the bankruptcy petition preparer shall be required to--
  - (A) sign the document for filing; and
  - (B) print on the document the name and address of that officer, principal, responsible person, or partner.
  - (2) (A) Before preparing any document for filing or accepting any fees from a debtor, the bankruptcy petition preparer shall provide to the debtor a written notice which shall be on an official form prescribed by the Judicial Conference of the United States in accordance with rule 9009 of the Federal Rules of Bankruptcy Procedure.
    - (B) The notice under subparagraph (A) --
      - (i) shall inform the debtor in simple language that a bankruptcy petition preparer is not an attorney and may not practice law or give legal advice;
      - (ii) may contain a description of examples of legal advice that a bankruptcy petition preparer is not authorized to give, in addition to any advice that the preparer may not give by reason of subsection (e)(2); and
      - (iii) shall--
        - (I) be signed by the debtor and, under penalty of perjury, by the bankruptcy petition preparer; and
        - (II) be filed with any document for filing.
- (c) (1) A bankruptcy petition preparer who prepares a document for filing shall place on the document, after the preparer's

signature, an identifying number that identifies individuals who prepared the document.

- (2) (A) Subject to subparagraph (B), for purposes of this section, the identifying number of a bankruptcy petition preparer shall be the Social Security account number of each individual who prepared the document or assisted in its preparation.
  - (B) If a bankruptcy petition preparer is not an individual, the identifying number of the bankruptcy petition preparer shall be the Social Security account number of the officer, principal, responsible person, or partner of the bankruptcy petition preparer.
- (d) A bankruptcy petition preparer shall, not later than the time at which a document for filing is presented for the debtor's signature, furnish to the debtor a copy of the document.
- (e) (1) A bankruptcy petition preparer shall not execute any document on behalf of a debtor.
  - (2) (A) A bankruptcy petition preparer may not offer a potential bankruptcy debtor any legal advice, including any legal advice described in subparagraph (B).
    - (B) The legal advice referred to in subparagraph (A) includes advising the debtor--
      - (i) whether--
        - (I) to file a petition under this title; or(II) commencing a case under chapter 7, 11,12, or 13 is appropriate;
      - (ii) whether the debtor's debts will be discharged in a case under this title;
      - (iii) whether the debtor will be able to retain the debtor's home, car, or other property after commencing a case under this title;
      - (iv) concerning--
        - (I) the tax consequences of a case brought under this title; or
      - (II) the dischargeability of tax claims;
        (v) whether the debtor may or should promise to
        repay debts to a creditor or enter into a
        reaffirmation agreement with a creditor to
        reaffirm a debt;
      - (vi) concerning how to characterize the nature of the debtor's interests in property or the debtor's debts; or
      - (vii) concerning bankruptcy procedures and rights.
- (f) A bankruptcy petition preparer shall not use the word "legal" or any similar term in any advertisements, or advertise under any category that includes the word "legal" or any similar term.

- (g) A bankruptcy petition preparer shall not collect or receive any payment from the debtor or on behalf of the debtor for the court fees in connection with filing the petition.
- (1) The Supreme Court may promulgate rules under section 2075 of title 28, or the Judicial Conference of the United States may prescribe guidelines, for setting a maximum allowable fee chargeable by a bankruptcy petition preparer. A bankruptcy petition preparer shall notify the debtor of any such maximum amount before preparing any document for filing for a debtor or accepting any fee from the debtor. (2) A declaration under penalty of perjury by the bankruptcy petition preparer shall be filed together with the petition, disclosing any fee received from or on behalf of the debtor within 12 months immediately prior to the filing of the case, and any unpaid fee charged to the debtor. If rules or quidelines setting a maximum fee for services have been promulgated or prescribed under paragraph (1), the declaration under this paragraph shall include a certification that the bankruptcy petition preparer complied with the notification requirement under paragraph (1).
  - (3) (A) The court shall disallow and order the immediate turnover to the bankruptcy trustee any fee referred to in paragraph (2) found to be in excess of the value of any services--
    - (i) rendered by the bankruptcy petition preparer during the 12-month period immediately preceding the date of the filing of the petition; or (ii) found to be in violation of any rule or guideline promulgated or prescribed under paragraph (1).
    - (B) All fees charged by a bankruptcy petition preparer may be forfeited in any case in which the bankruptcy petition preparer fails to comply with this subsection or subsection (b), (c), (d), (e), (f), or (g).
    - (C) An individual may exempt any funds recovered under this paragraph under section 522(b).
  - (4) The debtor, the trustee, a creditor, the United States trustee (or the bankruptcy administrator, if any) or the court, on the initiative of the court, may file a motion for an order under paragraph (2).
  - (5) A bankruptcy petition preparer shall be fined not more than \$500 for each failure to comply with a court order to turn over funds within 30 days of service of such order.
- (i) (1) If a bankruptcy petition preparer violates this section or commits any act that the court finds to be fraudulent, unfair, or deceptive, on the motion of the debtor, trustee, United States trustee (or the bankruptcy administrator, if

- any), and after notice and a hearing, the court shall order the bankruptcy petition preparer to pay to the debtor--
  - (A) the debtor's actual damages;
  - (B) the greater of--
    - (i) \$2,000; or
    - (ii) twice the amount paid by the debtor to the bankruptcy petition preparer for the preparer's services; and
  - (C) reasonable attorneys' fees and costs in moving for damages under this subsection.
- (2) If the trustee or creditor moves for damages on behalf of the debtor under this subsection, the bankruptcy petition preparer shall be ordered to pay the movant the additional amount of \$1,000 plus reasonable attorneys' fees and costs incurred.
- (j) (1) A debtor for whom a bankruptcy petition preparer has prepared a document for filing, the trustee, a creditor, or the United States trustee in the district in which the bankruptcy petition preparer resides, has conducted business, or the United States trustee in any other district in which the debtor resides may bring a civil action to enjoin a bankruptcy petition preparer from engaging in any conduct in violation of this section or from further acting as a bankruptcy petition preparer.
  - (2) (A) In an action under paragraph (1), if the court finds that--
    - (i) a bankruptcy petition preparer has- (I) engaged in conduct in violation of this section or of any provision of this title;
       (II) misrepresented the preparer's experience or education as a bankruptcy petition preparer; or
      - (III) engaged in any other fraudulent, unfair, or deceptive conduct; and
    - (ii) injunctive relief is appropriate to prevent the recurrence of such conduct, the court may enjoin the bankruptcy petition preparer from engaging in such conduct.
    - (B) If the court finds that a bankruptcy petition preparer has continually engaged in conduct described in subclause (I), (II), or (III) of clause (i) and that an injunction prohibiting such conduct would not be sufficient to prevent such person's interference with the proper administration of this title, has not paid a penalty imposed under this section, or failed to disgorge all fees ordered by the court the court may enjoin the person from acting as a bankruptcy petition preparer.

- (3) The court, as part of its contempt power, may enjoin a bankruptcy petition preparer that has failed to comply with a previous order issued under this section. The injunction under this paragraph may be issued on the motion of the court, the trustee, or the United States trustee (or the bankruptcy administrator, if any).
- (4) The court shall award to a debtor, trustee, or creditor that brings a successful action under this subsection reasonable attorneys' fees and costs of the action, to be paid by the bankruptcy petition preparer.
- (k) Nothing in this section shall be construed to permit activities that are otherwise prohibited by law, including rules and laws that prohibit the unauthorized practice of law.
- (1) (1) A bankruptcy petition preparer who fails to comply with any provision of subsection (b), (c), (d), (e), (f), (g), or
  - (h) may be fined not more than \$500 for each such failure.
  - (2) The court shall triple the amount of a fine assessed under paragraph (1) in any case in which the court finds that a bankruptcy petition preparer--
    - (A) advised the debtor to exclude assets or income that should have been included on applicable schedules;
    - (B) advised the debtor to use a false Social Security account number;
    - (C) failed to inform the debtor that the debtor was filing for relief under this title; or
    - (D) prepared a document for filing in a manner that failed to disclose the identity of the bankruptcy petition preparer.
  - (3) A debtor, trustee, creditor, or United States trustee (or the bankruptcy administrator, if any) may file a motion for an order imposing a fine on the bankruptcy petition preparer for any violation of this section.
  - (4) (A) Fines imposed under this subsection in judicial districts served by United States trustees shall be paid to the United States trustees, who shall deposit an amount equal to such fines in the United States Trustee Fund.
    - (B) Fines imposed under this subsection in judicial districts served by bankruptcy administrators shall be deposited as offsetting receipts to the fund established under section 1931 of title 28, and shall remain available until expended to reimburse any appropriation for the amount paid out of such appropriation for expenses of the operation and maintenance of the courts of the United States.

Copies of these findings of fact and conclusions of law will be transmitted to:

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